

# Quality Policy Statement

Founded in 1947, Lowell Manufacturing Company designs, engineers and manufactures premium quality products made in the USA for Professional/Commercial A/V, Security, Residential Custom Installation and Broadcast applications. We are dedicated to providing our customers with the highest level of quality by assuring that all products and services conform to the utmost standards of performance, consistency and value. This commitment is deeply rooted in the fabric of our corporate values and is crucial to our continued growth and success.

The implementation of the Quality Policy lies at every level of the organization, and is the responsibility of every employee to carry out its initiatives. The meaning of quality within our Company encompasses many facets, including, but not limited to:

- Maintaining a reputation for honesty and integrity and performing at the highest levels in the operation of our business
- Continually improving the customer experience by identifying and conforming to their needs
- Providing comprehensive staff training to insure compliance to quality initiatives
- Developing partnerships with those in the supply chain that share our philosophy of quality
- Strict monitoring and review of our Quality Policy to ensure its continued relevance to the ever changing needs of our customers

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**Lowell.**<sup>TM</sup>

Distributed Audio, Power & Rack Solutions

100 Ingram Drive | Pacific, Missouri 63069 USA | [www.lowellmfg.com](http://www.lowellmfg.com)